

QUALITY POLICY STATEMENT

As part of our continuing commitment to quality improvement, control & performance, Emesent, places special emphasis on understanding customer requirements to meet and exceed their expectations.

We understand that continual improvement of the Emesent Business Management System is essential to our success and growth. To assure this, we are committed to set and review specific and measurable quality objectives and targets on an annual basis at management review meetings.

Emesent has a strong drive to provide quality solutions to organisations, employees and individuals thus giving us a competitive advantage in the marketplace. Our history of advanced, quality technology solutions is core to new and repeat business based on high levels of customer satisfaction.

The objectives of management and personnel of Emesent is to:

- Implement and maintain an accredited quality management system.
- Provide objective evidence that the planned quality management system is implemented and maintained in accordance with management policies.
- Seek to understand customer requirements and act promptly and courteously to all customer feedback.

The Emesent Business Management System outlined in this manual is designed to satisfy the requirements of ISO 9001: 2015 and has the full support of management and personnel of Emesent, and its successful implementation, maintenance, and improvement, is a commitment by them. Proper adherence to all quality related activities, Legislations, Standards, Codes of Practice, and active participation in all quality related activities are a requirement of all personnel in the company.

Signed by:

Stefan Hrabar

Chief Executive Officer

Date: May 31, 2022

Farid Kendoul

Chief Technical Officer

Date: May 31, 2022