

QUALITY POLICY STATEMENT

As part of our continuing commitment to quality improvement, control & performance, Emesent, places special emphasis on understanding client requirements to meet and exceed their expectations.

We understand that continual improvement of the Emesent Business Management System is essential to our success and growth. To assure this, we are committed to set and review specific and measurable quality objectives and targets on an annual basis at management review meetings.

Emesent has a strong drive to provide quality solutions to organisations, employees and individuals thus giving us a competitive advantage in the marketplace. Our history of advanced, quality technology solutions is core to new and repeat business based on high levels of client satisfaction.

The objectives of management and personnel of Emesent is to:

- Implement and maintain an accredited quality management system.
- Provide objective evidence that the planned quality management system is implemented and maintained in accordance with management policies.
- Seek to understand client requirements and act promptly and courteously to all client feedback.

The Emesent Business Management System outlined in this manual is designed to satisfy the requirements of ISO 9001: 2015 and has the full support of management and personnel of Emesent, and its successful implementation, maintenance, and improvement, is a commitment by them. Proper adherence to all quality related activities, Legislations, Standards, Codes of Practice, and active participation in all quality related activities are a requirement of all personnel in the company.

Signed by:

Charles Miller

Farid Kendoul

David Nucifora

Charles Miller

Chief Executive Officer

Date: 03/07/2025

Farid Kendoul

Chief Technical Officer

Date: 02/07/2025

David Nucifora

Chief Financial Officer

Date: 11/07/2025

REVISION HISTORY					
Rev. No.	Rev. Date	Revision History	Reviewed by	Reviewed by	Reviewed by
00	31-May-22	Established.	N/A	N/A	
00	1-Sep-23	Review only.	<i>S. Hrabar</i> <u>S. Hrabar</u> CEO	<i>F. Kendoul</i> <u>F. Kendoul</u> CTO	
01	19-06-24	Updated CEO name, added CSO	<i>C. Miller</i> <u>C. Miller</u> CEO	<i>F. Kendoul</i> <u>F. Kendoul</u> CTO	<i>S. Hrabar</i> <u>S. Hrabar</u> CSO
00	02-07-25	Fixed formatting Changed customer to client Changed CSO to CFO as signatory	<i>C. Miller</i> <u>C. Miller</u> CEO	<i>F. Kendoul</i> <u>F. Kendoul</u> CTO	<i>David Nucifora</i> <u>D. Nucifora</u> CFO